



NSSC News...Feb 7, 2005

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NSSC Vision: Unparalleled Service

NSSC Mission: "To provide timely, accurate, high quality, cost effective and customer-focused support for selected NASA business and technical services."

AIN discussions

Setting up the NSSC requires a great deal of coordination with systems and business processes. For some time members of the Agency Transition Team have been working on an approach to identify NSSC within the Integrated Financial Management system or create an Agency Identification Number (AIN).

A working group has been established with members from the Competency Center, NSSC, several Headquarters Directorates and Goddard Space Flight Center. The team's purpose is to identify issues associated with establishing the NSSC as an independent organization and identifying any and all changes to processes, policy and configuration requirements. The team will be meeting the month of February to reach a final approach and time-line.

Have questions about NSSC?

Check out our website. We have a section dedicated to FAQ's. <http://nssc.nasa.gov/progress.html>

Thoughts on change

Organizations are going to change, they must to survive and prosper. It is important for each of us to be adaptive and invest our energy in making adjustments, and turning when the organization turns. Our decisions about how to handle change contribute more to our stress levels than anything the organization decides to do.

"Ride the horse in the direction that it's going."
-Werner Erhard

→→→→→ Schedule →→→→→

Upcoming NSSC VITS

- Feb 17, 3:30 - 5:00 pm EST
- March 17, 1:00 - 3:00 pm EST

Center visits

- Week of Feb 28 – Dryden and Ames

NSSC Staffing

The NSSC staffing effort is being lead by Candy Irwin the HR Agency Transition Lead. Last week the NSSC Staffing Plan was released and posted on our website at: <http://nssc.nasa.gov/progress.html>

The Plan provides:

- a thorough review of the NSSC organizational structure. Major organizational elements include:
 - ✓ Business Administration
 - ✓ Service Delivery
 - ✓ Customer Satisfaction and Communication
- the overall staffing strategy and the strategy by Office or Division
- details of the phased staffing approaches that match the transition of activities for FY05 and beyond.
- Appendices outlining:
 - ✓ Selection Incentives and Recruitment Strategies
 - ✓ Project Plan for SES positions
 - ✓ Assessment tool for certain Senior Management Positions
 - ✓ Phasing Plan for General Schedule positions

Excerpt from Plan

NSSC will utilize all available recruitment and selection tools to ensure selection of the right persons at the right time. The 'right persons' will be defined through specific competencies needed to successfully perform the available positions; 'right time' will be based on a phased hiring plan that acknowledges the multi-year transition plan for migration of functions to NSSC.

MIP Presentation

On January 27, Rick Arbuthnot and Michele Foster provided an NSSC overview to the MIP class at Wallops Island.

Copies of the presentation entitled "Managing the Influence Process" can be found on our website: <http://nssc.nasa.gov/progress.html>